MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

DR GLENN J BRICKEN & ASSOCIATES PC 25810 OAK RIDGE DRIVE THE WOODLANDS TX 77380

Respondent Name

NEW HAMPSHIRE INSURANCE CO

MFDR Tracking Number

M4-10-4668-01

Carrier's Austin Representative Box

Box Number 19

MFDR Date Received

JULY 12, 2010

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary Dated July 7, 2010: "Requestor notes that the Carrier's reduction is based upon contractual agreement. However, the contract is not for the entity which submitted the charges. The contract which the carrier relies on is a MANAGED CARE, INC. agreement that originated August 14, 1995. The contract was entered into by Glen J. Bricken, Psy.D., clinical psychologist operating under Federal Tax Identification Number 76-0381830. In the current matter however, services were rendered, and charges were submitted by DR. GLENN J. BRICKEN & ASSOCIATES, P.C., a Texas Professional Corporation formed on January 18, 1996, and operating under Federal Tax Identification Number: 76-0492313."

Requestor's Supplemental Position Summary Dated November 3, 2010: "As the services were rendered between July 2009 and March 2010, Dr. Glenn J. Bricken & Associates, P.C., the Requestor's position remains the same: it was not under contract at the time services were rendered."

Amount in Dispute: \$871.30

RESPONDENT'S POSITION SUMMARY

<u>Respondent's Position Summary</u>: The respondent did not submit a position summary in the dispute packet dated November 3, 2010.

Respondent's Supplemental Position Summary Dated November 19, 2010: "Per the network, the Requestor amended his existing contract in May 2010. We forwarded both Participating Physician Agreements, the Requestor's original agreement from 1995 and the amended agreement from May 2010."

Responses Submitted by: Flahive, Ogden & Latson on behalf of The Hartford

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
July 9, 2009	CPT Code 90801 (x2) – Psychiatric Diagnostic Interview Examination	\$218.85	\$0.00
July 28, 2009 through March 9, 2010	CPT Code 90806 (19 dates) – Individual Psychotherapy Services	\$34.03/day X 16 = \$544.48 & \$35.99/day X 3 = \$107.97	\$544.48 + \$107.97 = \$652.45
TOTAL		\$871.30	\$652.45

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving a medical fee dispute.
- 2. 28 Texas Administrative Code §134.203 effective March 1, 2008, sets the reimbursement guidelines for the disputes service.
- 3. 28 Texas Administrative Code §133.4 effective July 27, 2008 sets the guidelines for notification on contractual agreements.
- 4. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits

- 105-Additional information needed to review charges.
- 182-Reviewed as No Charge
- 16-Not all info needed for adjudication was supplied.
- 45-Contract/Legislated Fee Arrangement Exceeded.
- W1-Workers' Compensation State Fee Schedule Adj.

Issues

- 1. Was the workers' compensation insurance carrier entitled to pay the health care provider at a contracted rate?
- 2. Did the requestor bill CPT code 90801 in accordance with fee guideline?
- 3. Is the requestor entitled to additional reimbursement?

Findings

- 1. The insurance carrier reduced disputed services with reason code "45-Contract/Legislated Fee Arrangement Exceeded". Review of the submitted information found insufficient documentation to support that the disputed services were subject to a contractual fee arrangement between the parties to this dispute. Nevertheless, on October 13, 2010 the Division requested the respondent to provide a copy of the referenced contract as well as documentation to support notification to the healthcare provider, as required by 28 Texas Administrative Code §133.4, that the insurance carrier had been given access to the contracted fee arrangement. Review of the submitted information finds that the documentation does not support notification to the healthcare provider in the time and manner required. The Division concludes that pursuant to §133.4(g), the insurance carrier is not entitled to pay the health care provider at a contracted fee. Consequently, per §133.4(h), the disputed services will be reviewed for payment in accordance with applicable Division rules and fee guidelines.
- 2. According to the explanation of benefits, CPT code 90801 was reduced payment based upon reason codes "105, 182 and 16."
 - 28 Texas Administrative Code §134.203(a)(5), states "'Medicare payment policies' when used in this section, shall mean reimbursement methodologies, models, and values or weights including its coding, billing, and reporting payment policies as set forth in the Centers for Medicare and Medicaid Services (CMS) payment policies specific to Medicare."

CPT code 90801 is defined as "Psychiatric diagnostic interview examination." On the disputed date of

service, the requestor billed for two units of CPT code 90801. 90801 is not a timed procedure. Per the CPT code descriptor, the requestor incorrectly billed for two units. Therefore, one unit of CPT code 90801 is recommended for reimbursement.

- 3. Per 28 Texas Administrative Code §134.203(c)(1)(2), "To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications.
 - (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83. For Surgery when performed in a facility setting, the established conversion factor to be applied is \$66.32.
 - (2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year. The following hypothetical example illustrates this annual adjustment activity if the Division had been using this MEI annual percentage adjustment: The 2006 Division conversion factor of \$50.83 (with the exception of surgery) would have been multiplied by the 2007 MEI annual percentage increase of 2.1 percent, resulting in the \$51.90 (with the exception of surgery) Division conversion factor in 2007."

To determine the MAR the following formula is used: (DWC Conversion Factor/Medicare Conversion Factor) X Participating Amount = Maximum Allowable Reimbursement (MAR).

- The 2009 DWC conversion factor for these services is 53.68.
- The 2010 DWC conversion factor for these services is 54.32.
- The 2009 Medicare Conversion Factor is 36.0666.
- The 2010 Medicare Conversion Factor is 36.8729.
- Review of Box 32 on the CMS-1500 the services were rendered in zip code 77380, which is located in The Woodlands, Texas; therefore, the Medicare participating amount will be based on Rest of Texas.

Using the above formula, the Division finds the following:

Code	Calculation for Locality Rest of Texas	Maximum Allowable	Respondent Paid	Due
		Reimbursement/		
		Amount Sought by Requestor if Less		
90801	(53.68/36.0666) x \$147.04 for 2 Units	\$218.85	\$218.85	\$0.00
90806	(53.68/36.0666) x \$91.02 for 16 Units	\$129.03 X16 = \$2,064.48	\$95.00 X 16 = \$1,520.00	\$544.48
90806	(54.32/36.8729) x \$91.35 for 3 Units	\$130.99 X 3 = \$392.97	\$95.00 X 3 = \$285.00	\$107.97
TOTAL		\$671.83	\$0.00	\$652.45

Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$652.45.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$652.45 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

	12/04/2013	

Medical Fee Dispute Resolution Officer

Authorized Signature

Signature

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.